

BOTTLES JARS AND TUBES INC.



Tubes On Demand Shipping Information

All **Bottles Jars and Tubes** items are priced "FOB shipping point" or "FOB origin". The term **FOB** for "Freight On Board" is commonly used when shipping goods within the United States. It indicates who pays loading and transportation costs, and the point the responsibility for the goods is transferred from the shipper to the buyer. "FOB shipping point" or "FOB origin" denotes the **buyer pays** the shipping cost, and **takes responsibility** for the goods when the goods leave the seller's premises. We ship our tubes **FOB City of Commerce, California, 90040, USA**.

Bottles Jars and Tubes.com ship tubes using the following carrier: UPS Ground or arrange for another method for pick up at the facility. You may even pick up your tubes yourself if you so desire. Indicate your preference when you check out. Please provide a UPS account number if you have one.

See the table in the **Description** tab with the **weight, box dimensions and the number of cases per pallet** (for larger orders) to assist in your shipping choice.

All Tubes on Demand items should be in stock. If they are not available the longest lead time is usually eight weeks. We will contact you within one business day from the day the order was placed with your order status and expected **shipping date**. The delivery date will be determined by the particular method of shipment used and your geographical location. Check with the carrier you use for the information or contact us below for assistance.

Orders are ready to ship 48 hours after they are placed. Changes or cancellations should be made promptly or a re-stocking charge will apply. Orders are not processed on Saturdays or Sundays.

There is a **\$45.00 re-stocking charge** for any item returned for any reason other than manufacturing defects. Samples with an example of the defect or pictures of the items from the shipment will be required in most cases.

If the item was damaged during shipping contact your freight company for compensation. We are not responsible for shipping damages. Inspect all cases before signing for them. **Do not sign for damaged cases unless you mark on the bill "damaged"**.

All decorated squeeze tubes are not returnable for any reason except misprints or poor labeling.

Partial cases are not allowed back for credit.

For returns see our [Returns Policy](#) on the **Information** menu.

We will not charge you for the order until the item is shipped.

For any information not provided here please contact Mark Cohen at mark@bottlesjarsandtubes.com or fax to (866) 387-3153.